



ARK HEALING

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CLIENT COMPLIANCE, RELEASE AGREEMENT & ARK HEALING TERMS OF SERVICE

Cancellation Policy

We ask the courtesy of arriving promptly at your appointment time. Scheduling is booked in advance and arranged specifically for you. Arriving late may shorten your allotted treatment time in order to accommodate following appointments after your session.

If you are unable to make your appointment, our cancellation policy requires at least 24 hours advance notice. In the event of a cancellation, only a part refund will be made for in-person appointments (full refund for long-distance sessions). As the room hire at the venue is booked at the time of booking the appointment, I am bound by their terms and conditions for hiring that room. Payment to the venue can only be refunded if the appointment is cancelled one month before the booking. The cost of booking your space at those location currently stands at around £15 and is non-refundable once booking has taken place.

Likewise, if we need to cancel, we will give you the same courtesy of 24 hours advance notice and a full refund of your appointment, including the room hire.

Payment Policy

Full payment is due at least 24 hours before the time of service. Following sessions will not be booked until payment is received. We accept credit cards and BACS payments.

Upon booking your appointment, you will receive confirmation of your appointment as well as an invoice with payment details.

Client Agreement

I agree to abide by the cancellation and payment policies.

I understand that any acupuncture, healing/shamanic work I receive are not a substitute for medical care. I further understand that during the session, the healer doesn't diagnose illness/disease and does not prescribe medical treatment or pharmaceuticals.

Since acupuncture should not be performed under certain medical conditions, I affirm that I have stated all my known medical conditions and answered all questions honestly. I understand I will need to fill in an intake form prior to a first session taking place. Ark Healing stands for energy healing/spiritual guidance and as such is not providing any psychological/talking treatment.

I confirm that I am willing and able to proceed to the services provided and that I am physically, emotionally, mentally fit/able/strong enough to have sessions. I understand that if I am unable to do so, I will seek appropriate professional services, if necessary, and discontinue the training/healing sessions. If I have any mental/physical condition, I will consult my doctor/therapist before attempting to enrol in Ark Healing events/healing sessions.

I understand if I experience any pain or discomfort during my session(s), I will immediately inform the healer so the session may be adjusted to my level of comfort. I understand that healing work is not sexually oriented in any way and that any illicit or suggestive remarks or behaviour on my part will result in immediate termination of the session and I will be liable for the total cost of the scheduled appointment.

I agree to keep the practitioner updated as to any changes in my medical condition and understand that there shall be no liability on the practitioner's part should I fail to do so. I also agree to abide by the Health and Safety instructions given by the healer and keep confidentiality at all times, especially when participating in groups. I agree to ensure that my mobile phone/electronic devices will be switched off for the duration of the session(s) apart from during exceptional circumstances. I also agree not to record in any way or form any sessions at Ark Healing, including taking pictures/videos/recording online sessions.

I do hereby waive, release, discharge and hold harmless Ark Healing, Nathalie Declunder, its helpers, speakers, instructors and employees, successors from any and all injuries, damages or claims, past, present and future arising from my participation in Ark Healing sessions, including the training/healing/retreat and consultation services. Any disputes are to be settled in the Courts of England and Wales, UK.

Client Name: _____

Signature: _____

I give Ark Healing permission to use pictures of me for marketing purposes

I opt in to receive Ark Healing's Newsletter